

PRIVACY POLICY

Resonating Ventures LLC

Effective Date: January 27, 2026

Last Updated: January 27, 2026

1. INTRODUCTION

Resonating Ventures LLC (“we,” “our,” or “us”) respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website (resonatingventures.us), use our services, or interact with us.

By using our services or providing us with your information, you agree to the practices described in this Privacy Policy.

2. INFORMATION WE COLLECT

2.1 Information You Provide Directly

We collect information that you voluntarily provide to us, including:

- **Contact Information:** Name, email address, phone number, business name, mailing address
- **Business Information:** Company name, industry, number of employees, job title
- **Communication Data:** Information contained in emails, phone calls, text messages, or other communications with us
- **Service Requests:** Details about the services you’re interested in or requesting
- **Payment Information:** Billing address and payment details (processed securely through third-party payment processors)

2.2 Information Collected Automatically

When you visit our website, we may automatically collect:

- **Device Information:** IP address, browser type, operating system
- **Usage Data:** Pages visited, time spent on pages, links clicked
- **Cookies and Tracking Technologies:** We use cookies and similar technologies to improve user experience and analyze website traffic

2.3 Information from Third Parties

We may receive information about you from:

- Business partners and referral sources
 - Public databases and social media platforms
 - Marketing and analytics providers
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3. HOW WE USE YOUR INFORMATION

We use the information we collect for the following purposes:

3.1 Service Delivery

- To provide, maintain, and improve our services
- To respond to your inquiries and fulfill your requests
- To process transactions and send related information
- To provide customer support and technical assistance

3.2 Business Operations

- To send administrative information, updates, and service-related announcements
- To operate and improve our website and services
- To analyze usage patterns and optimize user experience
- To conduct research and development

3.3 Marketing and Communications

- To send you marketing communications about our services (with your consent)
- To inform you about new features, promotions, or events
- To conduct surveys and gather feedback
- You may opt out of marketing communications at any time

3.4 Legal and Security

- To comply with legal obligations and regulatory requirements
 - To protect our rights, property, and safety, and that of our users
 - To prevent fraud, unauthorized access, and other illegal activities
 - To resolve disputes and enforce our agreements
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4. HOW WE SHARE YOUR INFORMATION

We do not sell, rent, or trade your personal information to third parties. We may share your information in the following circumstances:

4.1 Service Providers

We may share information with trusted third-party service providers who assist us in: - Payment processing (e.g., Stripe, PayPal) - Email delivery and marketing automation - Website hosting and analytics - Customer relationship management (CRM)

These providers are contractually obligated to protect your information and use it only for the purposes we specify.

4.2 Business Transfers

In the event of a merger, acquisition, reorganization, or sale of assets, your information may be transferred to the acquiring entity.

4.3 Legal Requirements

We may disclose your information when required by law, court order, or government regulation, or when we believe disclosure is necessary to:

- Comply with legal obligations
- Protect our rights or property
- Prevent fraud or illegal activity
- Protect the safety of our users or the public

4.4 With Your Consent

We may share your information with third parties when you explicitly consent to such sharing.

5. DATA SECURITY

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. These measures include:

- Encryption of data in transit and at rest
- Secure servers and network infrastructure
- Access controls and authentication mechanisms
- Regular security assessments and audits

However, no method of transmission over the internet or electronic storage is 100% secure. While we strive to protect your information, we cannot guarantee absolute security.

6. DATA RETENTION

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law. When we no longer need your information, we will securely delete or anonymize it.

Retention periods vary based on:

- The nature of the information
- The purposes for which it was collected
- Legal and regulatory requirements
- Legitimate business needs

7. YOUR RIGHTS AND CHOICES

Depending on your location, you may have the following rights regarding your personal information:

7.1 Access and Correction

You have the right to access and update your personal information. You may request a copy of the information we hold about you.

7.2 Deletion

You may request that we delete your personal information, subject to legal and contractual obligations.

7.3 Objection and Restriction

You may object to or request restrictions on certain processing activities.

7.4 Data Portability

You may request a copy of your information in a structured, machine-readable format.

7.5 Opt-Out of Marketing

You may opt out of receiving marketing communications by: - Clicking the “unsubscribe” link in our emails - Contacting us directly at j@resonatingventures.us - Updating your preferences in your account settings

7.6 Cookies

You can control cookies through your browser settings. Note that disabling cookies may affect website functionality.

To exercise any of these rights, please contact us at:

Email: j@resonatingventures.us

Phone: (850) 918-8102

8. CHILDREN’S PRIVACY

Our services are not directed to individuals under the age of 18. We do not knowingly collect personal information from children. If we become aware that we have collected information from a child without parental consent, we will take steps to delete that information promptly.

9. THIRD-PARTY LINKS

Our website may contain links to third-party websites and services. We are not responsible for the privacy practices or content of these third parties. We encourage you to review the privacy policies of any third-party sites you visit.

10. INTERNATIONAL DATA TRANSFERS

Your information may be transferred to and processed in countries other than your country of residence. We take appropriate safeguards to ensure your information receives adequate protection in accordance with this Privacy Policy and applicable laws.

11. CALIFORNIA PRIVACY RIGHTS (CCPA)

If you are a California resident, you have additional rights under the California Consumer Privacy Act (CCPA):

- Right to know what personal information we collect, use, and disclose
- Right to request deletion of your personal information
- Right to opt out of the sale of your personal information (we do not sell personal information)
- Right to non-discrimination for exercising your privacy rights

To exercise these rights, contact us at j@resonatingventures.us or (850) 918-8102.

12. EUROPEAN ECONOMIC AREA (EEA) RIGHTS (GDPR)

If you are located in the EEA, you have rights under the General Data Protection Regulation (GDPR), including:

- Right of access, rectification, erasure, and data portability
- Right to restrict or object to processing
- Right to withdraw consent at any time
- Right to lodge a complaint with a supervisory authority

Our legal basis for processing your information includes: -
Performance of a contract - Legitimate business interests -
Compliance with legal obligations - Your consent

13. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time to reflect changes in our practices, technologies, legal requirements, or other factors. We will notify you of material changes by:

- Posting the updated policy on our website
- Updating the "Last Updated" date
- Sending you an email notification (for significant changes)

Your continued use of our services after changes become effective constitutes acceptance of the updated Privacy Policy.

14. CONTACT US

If you have questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us:

Resonating Ventures LLC

Email: j@resonatingventures.us

Phone: (850) 918-8102

Website: <https://resonatingventures.us>

Address: Pensacola, FL (Emerald Coast)

We will respond to your inquiry within a reasonable timeframe, typically within 30 days.

15. CONSENT

By using our website or services, you acknowledge that you have read and understood this Privacy Policy and agree to its terms.

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